



Carrier Cell Phone Distraction Questionnaire

The American Transportation Research Institute (ATRI), the research arm of the trucking industry, is working with the Federal Motor Carrier Safety Administration (FMCSA) to examine how communication devices (cell phones/smart phones) are used while driving a commercial motor vehicle.

Due to the sensitivity of this research, under **NO** circumstances will we release any of your personal or company information.

Your completion of the survey is critical to this research effort. Again, all responses will be kept strictly confidential and will only be reported in aggregate form.

The communication devices described in this survey include:

- cell phones; and
- smart phones.

As background and for the purposes of this questionnaire, a cell phone/smart phone is defined as a portable telephone that uses wireless technology to send and receive phone signals. In addition to voice services, cell phones/smart phones may include any combination of the following features: text messaging, e-mail, internet, still or video camera, MP3 player, video player, television, radio and/or calendar.

Please note: A personal digital assistant (PDA) is defined as a handheld computer for managing contacts, appointments and tasks. PDA's do not include telephone functionality although they may have WIFI capabilities. Since the enhanced functionalities of smart phones and PDAs are identical except for telephone capabilities, PDA's are assumed to be in the category of smart phones and will not be independently referenced.

Section 1: Technology and Company Policies

Please Note: All questions are referring to “driving a CMV truck only” not a passenger vehicle.

1. Which of the following devices does your company provide to truck drivers (check all that apply)?
 - A cell phone/smart phone
 - A two-way radio device (e.g., CB radio, push-to-talk radio)
 - Company provided dispatching device (Qualcomm, PeopleNet, etc.)
 - None of the above

2. Are there any time-sensitive issues that require truck drivers to report in while using a cell phone and driving (check one)?

- Yes
- No

If yes, please explain:

3. Are you aware of any state or local restrictions that may prevent drivers from using a cell phone/smart phone while driving (check one)?

- Yes
- No

If yes, please explain:

4. Does your company have a specific policy restricting the use of cell phone/smart phone use while driving (check one)?

- Yes
- No

5. Is the policy enforced (check one)?

- Yes
- No

If yes, please explain:

6. Do you offer any company-provided or coordinated training related to using the following devices while driving (check all that apply)?

- A hand-held cell phone/smart phone
- A hands-free cell phone/smart phone device (i.e. Bluetooth headset)
- Any other electronic device
- We do not allow cell phone use
- None of the above

7. Are drivers expected to communicate with dispatch using cell phones/smart phones, while driving (check one)?

- Yes
- No

8. What are the **top three** reasons for communication via cell phone/smart phone between drivers and dispatchers (check three)?

PURPOSE	CHECK THREE
Convey a deviation/change from the itinerary	<input type="radio"/>
Convey a deviation from a pre-set route	<input type="radio"/>
Obtain directions	<input type="radio"/>
Talk through drowsiness/to stay awake when a passenger or other driver is unavailable for discussion	<input type="radio"/>
Convey information related to detours	<input type="radio"/>
Check road conditions	<input type="radio"/>
Check weather conditions	<input type="radio"/>
Receive information from dispatch	<input type="radio"/>
To inform of a vehicle breakdown or mechanical problems	<input type="radio"/>

Section 2: Carrier Demographics

9. How many trucks or power units does your company operate (check one)?

- Less than 50
- 50-249
- 250-999
- 1000+

10. Which select the primary industry sector for your fleet (check one)?

- For-hire
- Private Fleet
- U.S. Mail
- Other (please specify)

11. What is your company's primary type of business (check one)?

- Truckload
- Less-Than-Truckload
- Bulk/Tankers
- Hazmat
- Specialized
- Other (please specify):

12. How many drivers does your company employ (include owner-operators and independent contractors, check one)?

- Less than 20
- 20-49
- 50-249
- 250-499
- 500-999
- 1000+

13. Please indicate your primary job responsibilities (check all that apply).

- | | |
|--|--|
| <input type="checkbox"/> Commercial Truck Driving | <input type="checkbox"/> Senior Executive |
| <input type="checkbox"/> Loss Prevention/Risk Management | <input type="checkbox"/> Fleet Operations |
| <input type="checkbox"/> Human Resource Operations | <input type="checkbox"/> Dispatch/Routing |
| <input type="checkbox"/> Technology/Asset Investment | <input type="checkbox"/> Maintenance |
| <input type="checkbox"/> Terminal/Dock Operations | <input type="checkbox"/> Customer Service |
| <input type="checkbox"/> Safety Management/ Compliance | <input type="checkbox"/> Other (please specify): |
| <input type="checkbox"/> Accounting/Payroll | <input type="text"/> |

14. Please indicate the percentage of your fleet's operations based on the following trip lengths (column sum must equal 100%):

OPERATION	PERCENTAGE
Local (less than 100 miles)	
Short Haul (100 to 500 miles)	
Long Haul (500 or more miles)	
Total	100%

15. Are you aware of any research conducted related to cell phone/smart phone use (while driving) and truck safety (check one)?

Yes

No

If yes, please explain:

16. Please provide any additional comments in the following section:

Thank you for your participation!

Please return the completed survey via fax to:

ATRI

770-432-0638

ATRI will make the results of this survey available on its website later this year.